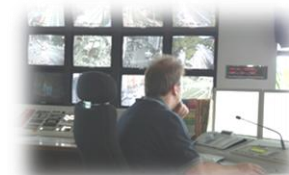




2008 European monitoring statistics from Monitoring and Alarm Receiving Centres



In 2008, CoESS launched a wide-scale survey among its member federations in order to gather general statistical information from Monitoring and Alarm Receiving Centres throughout Europe and beyond. The survey explored key indicators, which in turn help to understand the scale of European monitoring in a fast-moving and dynamic European private security landscape. The results of the survey will serve as the basis for future projects CoESS will undertake in the field of monitoring and alarm receiving activities.

The survey asked the following questions:

- | | |
|------------------|---|
| Serial 1 | Number of private monitoring centres that receive intruder alarm connections
<i>This is the number of private monitoring centres that receive intruder (including visual and audio) connections. It does not include government monitoring centres.</i> |
| Serial 2 | Number of private monitoring centre connections
<i>This is the total number of connections for all private monitoring centres, including intrusion, social, technical, vehicle tracking which require human intervention. It does not include direct connections to the police, fire brigade etc. from individual customers. Also it does not include secondary transmission methods, e.g. GMS or IP, or the transmission direct from the premises to the end-user/customer.</i> |
| Serial 3 | Number of private monitoring centre intrusion connections
<i>Intrusion connections include any form of detector activation, including visual or audio alarms.</i> |
| Serial 4 | Number of alerts received by the private monitoring centres
<i>This is the total number of alerts received by all private monitoring centres over the year.</i> |
| Serial 5 | Number of activations passed to the police from private monitoring centres |
| Serial 6 | Does a sanction exist for a false alarm?
<i>Does a fine need to be paid for false alarms or do the police not respond to an intrusion system after it has a number of false alarms etc.?</i> |
| Serial 7 | Number of fire connections
<i>This is the number of fire systems connections to private monitoring centres (not government monitoring centres). It also does not include systems that are directly connected to the fire brigade.</i> |
| Serial 8 | Number of technical connections
<i>This is the total number of technical connections, including items such as lift alarms, freezer alarms etc.</i> |
| Serial 9 | Number of social alarm connections
<i>Social alarm connections include elderly care alarms etc.</i> |
| Serial 10 | Number of vehicle tracking and tracing connections
<i>This is the number of vehicle tracking connections and personal tracing connections.</i> |
| Serial 11 | Number of e-guarding connections
<i>This is the number of non-triggered guarding activities using CCTV.</i> |
| Serial 12 | Number of detector-activated CCTV systems
<i>This is the number of CCTV systems that are triggered by sensors, detectors etc. that alert the monitoring centre operator to an event.</i> |



2008 European monitoring statistics from Monitoring and Alarm Receiving Centres



Country	Serial 1	Serial 2	Serial 3	Serial 4	Serial 5	Serial 6	Serial 7	Serial 8	Serial 9	Serial 10	Serial 11	Serial 12
Austria	15	35,000	30,000	750,000	10,000	Yes	1,000	10,000	N/A	N/A	50	400
Belgium	13	175,000	120,000	2,500,000	15,000	Yes	30,000	20,000	2,000	30,000	1,000	2,000
Bosnia & Herzegovina	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Bulgaria	86	215,000	215,000	1,236,000	N/A	Yes	N/A	N/A	N/A	N/A	N/A	N/A
Croatia	59	25,000	20,000	N/A	All	No	N/A	N/A	N/A	N/A	N/A	N/A
Cyprus	10-12	4,000-5,000	3,500-4,000	18,000	800-900	Yes	500-600	200	250-350	N/A	20	150
Czech Republic	150	120,000	70,000	2,000,000	500	Yes	2,000	2,000	1,500	20,000	1,000	1,000
Denmark	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Estonia	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Finland	25	90,000	75,000	N/A	N/A	No	8,000	10,000	N/A	1,000	1,000	2,500
France	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Germany	650	800,000	N/A	1,900,000	68,000	Yes	N/A	N/A	N/A	N/A	N/A	N/A
Greece	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Hungary	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Ireland	11	130,000	130,000	800,000	19,000	Yes	130,000	10,000	5,000	1,000	N/A	1,000
Italy	600	800,000	600,000	500,000	10,000	Yes	50,000	N/A	60,000	150,000	N/A	30,000
Luxembourg	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Norway	7	285,000	214,000	25,000,000	2,250	No	107,000	39,000	0	500	750	500
Poland	3,000	899,000	629,000	N/A	N/A	Yes	42,000	N/A	N/A	60,000	N/A	N/A
Romania	353	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	89,397
Serbia	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Slovakia	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Slovenia	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Spain	250	1,300,000	1,200,000	12,000,000	600,000	Yes	N/A	N/A	N/A	100,000	150,000	15,000
Sweden	31	480,000	430,000	8,000,000	43,000	No	60,000	30,000	70,000	10,000	1,000	1,000
Switzerland	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
The Netherlands	26	750,000	450,000	5,000,000	40,000	Yes	50,000	N/A	N/A	N/A	N/A	N/A
Turkey	122	134,768	129,529	640,000	66	Yes	13	6	0	126	0	0
United Kingdom	70	2,500,000	1,200,000	10,000,000	300,000	No	100,000	1,000,000	300,000	150,000	1,000,000	100,000
Totals	5,479	8,743,268	5,516,279	70,344,000	1,108,666		580,563	1,121,206	438,800	522,626	1,154,820	242,947

General disclaimer: Please note that the figures and data reflected in this 2008 European monitoring statistics overview from Monitoring and Alarm Receiving Centres are approximate and may be subject to change.

If you feel that the data stated is inaccurate or if you wish to amend/add certain data or figures, please notify the CoESS General Secretariat: T +32 2 462 07 73 or e-mail: apeg-bvbo@i-b-s.be. Thank you.